

**Wireless Enhanced 911 Advisory Board Meeting
July 22, 2008**

Minutes of the Meeting

Board Members Present:

Chairman Richard Mourdock, Treasurer of State
Jerry Branock, Cingular Wireless, Wireless Carrier Representative
Todd Mocherman – Designee for Mike Schulte, Centennial Wireless, Wireless Carrier Representative
Larry Jones, Verizon Wireless, Wireless Carrier Representative
Harold Williams, PSAP Representative, Jasper County Sheriff Dept
Lori Forrer, PSAP Representative, Cass County Communications
Brad Meixell, PSAP Representative, Clark County E911

Others Present:

Kenneth D. Lowden, ENP, Executive Director, Indiana Wireless Board
Jim Holden, Treasurer of State, Chief Deputy Treasurer
Clayton Miller, Attorney at Law, Baker and Daniels LLP
Mark Grady, INdigital
Matt Hibiske, INdigital
Roger Fisher, INdigital
Pam Taber, Indiana Utility Regulatory Commission
Kevin Sosbe, Indiana Utility Regulatory Commission
Deborah Gibson, Indiana State Board of Accounts
Cory Kihlstrom, Verizon Wireless, Board Designee
Laura Valentine, London Witte
Duane Jasheway, Indiana State Treasurer's Office
Vicki Pool, Indiana State Treasurer's Office
Rick Caldwell, AT&T
Craig Bennett, AT&T
David Jones, Vice President L. R. Kimball
Stacy Roberts, L. R. Kimball
Jeannie Wooley, Verizon
Tom Brindle, Kosciusko County Communications

- I. Chairman Mourdock called the meeting to order at 9:58 AM. Chairman Mourdock recognized that a quorum was present and the meeting notice was posted in accordance with Indiana's open door law as a public meeting. All Board members or designee were present
 - a. Chairman Mourdock then introduced Vicki Pool as the new Chief Accountant for the Treasurer's office and will replace Duane Jasheway. He also reported that Duane has been promoted to Deputy Treasurer and Portfolio Manager . Vicki will now be handling the financial items for the Board.
 - b. Then Chairman Mourdock recognized Todd Mocherman, from Centennial Wireless as the designee for Board Member Mike Schulte. The Chairman also reported a

- i. letter of designee appointment by Board member Schulte was on file. Member Schulte was on a fishing trip to Minnesota.
- II. Chairman Mourdock then asked for approval of the December 11, 2007 meeting minutes and advised a copy of the minutes had been distributed in advance and a copy was also in the meeting packets.
 - i. A motion by Harold Williams to approve the December 11, 2007 minutes as presented was seconded by Lori Forrer.
 - ii. Motion Passed 7-0
- III. Chairman Mourdock then asked Vicki Pool to present the latest financial report as of June 30, 2008. She reported copy of the report was in the Board packets.
 - i. A motion by Larry Jones to approve the financial report as presented was seconded by Jerry Branock.
 - ii. Motion Passed 7-0
- IV. Chairman Mourdock asked Executive Director Lowden for opening remarks about the Kimball Model Plan. Executive Director Lowden reported that in order for any state to receive any type 9-1-1 federal funding or grants the USDOT ICO (Implementation and Coordination Office) requires a state must have an approved detailed state 9-1-1 plan. He also reported that he believed the President of the United States had signed the latest Federal 911 bill the day before the meeting and the bill would provide some grant money expressly for 911 grants. Executive Director Lowden reported he had asked L. R. Kimball to present a proposal to the Board to write a state 911 plan. Mr. Lowden also reported that L. R. Kimball was the firm selected to write the US DOT model state plan through a grant given to NASNA. (National Association of State 911 Administrators) Director Lowden then said a copy of the Kimball proposal has been included in each board member packet
 - a. Chairman Mourdock then recognized David Jones, Vice President of L. R. Kimball and Associates. Mr. Jones stated that Director Lowden was correct and the ICO office was being jointly staffed by the US Department of Commerce and the US DOT. Mr. Jones reported that Indiana has an enormous amount of data between the board and its partners and that will keep the total cost down since research work and data gathering will not need to be done. He then explained they had worked with NASNA in writing and developing a model state 9-1-1 plan. He reported that because the USDOT approved this model plan, that means USDOT and the ICO office will accept the model for writing the state 911 plan.
 - b. Mr. Jones said the proposal contained 3 elements of work and was based on the Executive Director Lowden and others having most of the required data for sections one and two. This included PSAP data, CPE data and other data. Director Lowden had assured Kimball that either he had or the vendors had most of the required data so no additional research was included in the proposal and it fully assumed Executive Director Lowden and others would provide the required information. Mr. Jones then reported that in order to obtain any federal funding a state plan must be complete and on file with the USDOT ICO office.
 - c. In regards to task 2, this section of the proposal will require more research and work hours. In the plan the USDOT and ICO requires each plan must have a very clear set of goals and

objectives. It must also include a performance means for the state to measure its self against the goals and objectives the state has set for its self. The USDOT firmly believes the states must hold themselves accountable to the goals and objectives it set out for itself. This will be accomplished by working with Ken and whoever else is assigned by the board. It is recommended that the plan be reviewed every year and the Board should measure its self each year and hold itself accountable. That is what the federal government wants to see included in a state 9-1-1 plan. This will take the most hours to complete.

- d. The last task is simply to compile and gather all the information from Task 1 and 2 and write the plan. We have included 70 days from start to finish. We have included 1 trip to work with Ken and others on tasks 1 and 2.
- e. Chairman Mourdock told the Board members not to be shy and ask questions. Chairman Mourdock asked the first question. In regards to the plan, is that something we must submit annually or just something internally. Mr. Jones responded and said, "That is something that has not been fully determined yet. What we do know is that the ICO has stated, "You must have a state 9-1-1 plan." What we do not know is, "does that mean you are just going to sign a statement or file an annual plan with the ICO." If you go by past federal government practices they simply will ask each state to swear that they have an updated state 9-1-1 plan. Mr. Jones said, "I want to be perfectly frank, the ICO has not said what will be required." Chairman Mourdock asked for sample examples of performance measurement. Mr. Jones said things such as call timing, delivery of 9-1-1 calls along with your long term and capitol planning. The USDOT wants to know how you are moving forward and are you meeting your goals and standards that you set. Also they want to know how you will hold yourself accountable.
- f. The Chairman also asked for about the Enhanced 911 bill of 2004. Was that bill both wireless and wired? Mr. Jones responded by saying it recently changed. When the original bill was signed into law its primary focus was wireless phase 2. It is important to point out that while Indiana did not object to the Enhance 911 act of 2004, Indiana may not have been eligible for any funding because Indiana was so far advanced. In the new act to be signed or maybe all ready signed, it allows for expenditures for NG911. This means that states that were progressive will now be allowed to apply for funding.
- g. How are you going to make yourself inconvenient to the PSAPS life? We will not inconvenience anyone because we have no hours built into this proposal for research. We are assuming you or your vendors can provide all required data for the plan. No other questions were asked.
- h. The Chairman then pointed out that the contract on the last page has a not to exceed price of \$26,400. Chairman Mourdock then asked for a motion to accept the proposal. Then a motion was made to accept the proposal. Since a second was not immediately made the Chairman asked if, "the problem was not being comfortable with what was in front of you."
- i. Board member Lori Forrer then stated, "Mr. Chairman, for me I would like to research this a little bit more. I know the enhance act of 2004 was never funded. Is the money going to be there when need?" Mr. Jones responded by saying it is a very legitimate question. What has been funded is 43.5 million. That is what has been funded. Mr. Jones also said, "Remember I

said that 1.25 billion was authorized and asked for but only 43.5 million was funded. Also remember that additional funding will be available from the FCC spectrum auction. It has been authorized to be used by 911.” Board member Forrer said she was in favor of the statewide plan but wanted to understand how the money would be granted.” Mr. Jones responded by saying, “The money is in place but the ICO will require a statewide plan before any funds can be granted. He also pointed out the ICO is under strong pressure to get the funds out but a state plan will be required in order to be considered. One of the delays is that the ICO is required to go through rule making. They want to move forward as fast as possible with rule making. Every indication we have from the ICO and USDOT is they will require the grant application at the state level, except the local PSAP will apply, but the state will have to swear they have a plan in place and act a verifier.”

- j. Executive Director Lowden also reported “The USDOT said at the recent NASNA meeting in April they are only a 1 or 2 person office and they do not want to write 6000 checks. They want the funding to flow through the state entity.”
- k. Chairman Mourdock then responded by saying, “If local folks want money from the feds, we must have this plan.”
- l. Board member Lori Forrer than asked if the motion as still on the table and was told by Chairman Mourdock the motion was still on the table. Board member Lori Forrer then advised she would second the motion.
- m. Then Board member Brad Meixell asked about the wording, “Indiana Wireless 9-1-1 Board and its agents.” Chairman Mourdock advised it was on the first line in Task one. Then Board member Harold Williams said it also appeared in task two. Director Lowden explained when speaking with Kimball the thinking was no more than 2 from the board and INdigital. Then Mr. Jones explained that when they write something like that it simply means “other interested parties determined by the board”. Chairman Mourdock then asked member Meixell, “if his concerns were the language was to board or too narrow?” Member Meixell responded by saying, “his concerns were directed at landline and the different LEC'S. How will they be involved?” Director Lowden responded and said, “Since this board has no authority over landline we can only quote the state statute concerning landline and nothing else.” Board Member Williams said, “It was hard to digest everything here and would this be considered another big brother thing? This was a concern during the house hearings on 911. What will be the local impact?” Chairman Mourdock responded by saying, “We are trying to do what is required to open the door for locals to receive funds from the feds.” Board Member Williams said it was trade off and he was not sure he would do that.” Chairman Mourdock said, “That is your decision and you get to make at the local level.” Board member Williams said, “That was an option and this plan does not lock in local agencies to a specific option.” Chairman Mourdock responded and said,” this is a report and a report is a snap shot of time and this does not say anyone is required and it is not a legislative package. It is not a requirement that anyone do anything. Am I correct David?”
- n. Mr. Jones replied and said, “Ken was dead on and we should only mention landline since we do not have any authority for landline. In regards to the Chairman’s comments it is a report, but the DOT is looking for a fluid report and you must identify performance goals and

measurement standards to hold yourself accountable. The DOT has simply said, to be eligible for funding, you must have a state wide plan and in your case it is wireless only. He also responded to Board Member Williams comments concerning local options. The governing of the document is only how this board decides.”

- o. Chairman Mourdock then said, “This brings up a great point. On the first several votes I asked for votes to accept the financial report and minutes. The same will hold true here. Once the report is complete I will ask the Board to accept it and if the Board does not approve we will send it back to Kimball and say you did not meet the goals of what the Board was looking for and take another look either item by item or task by task.” Board Member Williams then asked, “If we would get an advance look at the work and Mr. Williams received several yes responses.”
- p. Board member Jerry Branock then stated, “once the plan is filed anyone wanting funds would need to meet objectives in the plan.” Chairman Mourdock responded, “Let me state the question to answer it. They would funnel all requests through us and we would attach a statement saying they comply with the state plan. Is that correct?” Mr. Jones responded by saying that is correct with one caveat. The USDOT has not finished the rule making process and they are finalized and it is hard to project. However, what we know today the statement is correct.” Then Mr. Branock asked, “What is the normal of typical time for this process?” Mr. Jones responded by saying, “it could take anywhere from 90 to 180. They must publish in the federal register a minimum of 30 days and sometimes they do more. Based on the comments received they will determine if that was enough information received or they could determine they need to publish additional time for additional comments. It can be a lengthy process but they are under pressure to get this over and completed. They want to put out the money.” Chairman Mourdock then said that Board Member Clayton Miller had a big smile on his face when asking about how long it takes at the federal level.
- q. Chairman Mourdock said he had heard a motion and a second. Several persons said that was correct.
 - i. Executive Director Lowden responded and said a motion by Larry Jones to approve the State 911 proposal by L. R. Kimball as presented was seconded by Lori Forrer.
 - ii. Motion Passed 7-0
- r. Chairman Mourdock also said after the vote that we will make every effort to give the board as much advance notice as possible to review the work before the next board meeting. It sometimes can cause a problem when too many board members are together at the same time. Chairman Mourdock also said that the 70 day time frame was not so important and he would not do it in any time driven fashion. It was more important to do it right than do it in 70 days.

- V. Chairman Mourdock then introduced Debra Gibson, CPA from the State Board of Accounts. Ms. Gibson presented a report on the required PSAP audits required in the HB 1204 that passed the Indiana Legislature this year. She reported that they are about one third of the way complete with the required audits. They expect to complete the field work by August 29th. Their report to the legislature is due by November 1st this year. So far they have generally found 2 areas. One is purely an accounting issue. They have found counties co-mingling moneys from the general fund with the 9-1-1 fund making one fund. The 911 statute requires the funds be separated. This is because the 911

statute requires only certain items can be purchased from the 9-1-1 fund. The other things they are finding are the expenses. While they may be appropriate for the 9-1-1 program they do not fall within the allowable expense according to statute. These are things like office furniture, supplies. Conversely they are finding counties are paying for dispatchers out of the general fund instead of the 911 fund. Ms. Gibson also reported they are finding other items such as road signs, cell phones, and maybe some issues concerning promotional items versus training. These are more isolated. Once audit is complete this will show a better picture.

- a. Chairman Mourdock then said, "The statute is what directed this audit and needs to be complete by November 1st. All this came about from the legislative process last attempt was made to go to a one fee system. Then the obvious question came, what is every county spending on their 911 system? Senator Hershman then added to the bill that the audits be completed to determine just what is being spent so if the legislature does go to a single fee system we will know what is being spent at the local level on 9-1-1. Chairman Mourdock then asked if any formula was being used to do the audits by size or by geographically."
- b. Ms. Gibson responded by saying they were auditing the 9-1-1 centers where the auditors are all ready doing other audits but they will need to go back and pick up all the counties by the end of August. They are also asking for certification from the counties and PSAPS so it is not just the State Board of Accounts but it is also them saying to us this is what we expended for the 911 program.
- c. Chairman Mourdock then asked if any PSAP Board members had been through the audits. Lori Forrer reported she is in the middle of hers now and Harold Williams reported he has his two weeks ago. Chairman Mourdock then reported that the Board must also provide copies of the last 3 audits to the legislature by November 1st.

- VI. Chairman Mourdock then asked Mr. Clayton Miller Esq. to report on the IURC Cause 43524. Mr. Miller has been retained as the Board's attorney in various legal matters. Mr. Miller reported this matter is against a particular provider of Prepaid that provides wireless services in the State of Indiana. The carrier has now been identified as TracFone. The Board did initiated a complaint at the Indiana Utility Regulatory Commission against TracFone based on a change TracFone has made in its formula for remitting fees to the 911 Board. There is not a lot to report at this time. We have just this week received an appearance notice from the attorneys on the other side representing TracFone. There is certainly some communication going on behind the scenes. I would be happy to answer any questions that I can answer at this time. Chairman Mourdock then said that Indiana is not unique in this situation. Mr. Miller responded by staying. "That was his understanding. Of course every state has its own statutory scheme for collecting fees."
- VII. Chairman Mourdock that asked Clayton to report on the Verizon (IRUC Case 43277) and AT&T (IRUC Case 43499). The board did vote to supporting INdigital's filing at the Indiana Utility Regulatory Commission. We did support the filing. That filing is close to being complete. Mark is also prepared to speak on this filing.
 - a. In regards to the AT&T case, the Board is filing in this case supporting INdigital. The INdigital filing also includes two PSAPS, Benton and Carroll counties. The filing requests that the IURC to direct AT&T to allow the direct connection at the PSAPS. This is a very

short summary but we do have a time table that sets out the future dates. The first filing of testimony is due in early August and then AT&T has a couple of months to respond. Then there will be a couple more rounds of testimony with the hearing set for mid December. There is nothing more at this time to report.

- b. Then Mark reported the procedure schedule is on page 11 of the report. The schedule is standard and set by the IURC.
- c. Mr. Grady reported on the Verizon IURC docket. The complaint was materially resolved in October of 2007. Verizon and INdigital entered into a confidential settlement stipulation for the deployment of certain connection arrangements that Verizon developed at INdigital's suggestion.
- d. In November 2007 we started deployments and completed about one month ago. The completion was delayed because of the flooding in central and southern Indiana. Direction connection to Verizon has been established and Verizon has been very helpful with the deployment period. Verizon Wireless out of Chicago was also very helpful in drive testing the first location deployed. We have also done extensive drive testing with all the wireless carriers.
- e. Verizon and INdigital filed jointly for dismissal with prejudice of the IURC complaint. We were planning on purging the record because of the confidential settlement agreement. Intrado was an intervener and has objected to the dismissal. This has complicated the dismissal. It has become rather messy at the end. I cannot say this will go but both parties to the original complaint, Verizon and INdigital have agreed to the dismissal.

VIII. Chairman Mourdock then reported that he needed to leave and catch an airplane and that his designee Jim Holden, Chief Deputy Treasurer would take over the meeting. Director Lowden reported that a letter is on file appointing Mr. Holden the Chairman's designee.

IX. Mr. Holden recognized Mr. Grady for his update to the Board. Mr. Grady distributed copies of his report to the Board members. Mr. Grady said he will not read the executive summary but report on certain elements of the report

- a. Page 2; Project Cross Roads
 - i. All grayed out areas have no issues to report and are complete
 - ii. Section 2 completed all work with Verizon. We took it upon ourselves to insure phase 2 service in all areas from all carriers.
 - iii. In item 2 Nextel continues to use H-CAS in certain Nextel Servicer areas. Nextel does have a plan to convert to location technology that will allow them to provide phase 2 information.
 - iv. I am also happy to report that as of today US Cellular has converted all their remaining counties to CDMA and they now have phase 2 location service.
 - v. We have just a few counties left for the carriers to convert to phase 2 services.
- b. Page 2, Item 3 – Since the beginning 3.9 million calls have been process over the network. The high water mark came with the flooding in central Indiana with 10,570 calls being

processed in one day. That included over 2200 in a one hour period. That eclipsed another day when 2,065 calls were process in one hour during the earth quake.

- c. I also want to report on an unfortunate limited outage on June 22nd. The outage involved between 4 and 6 AT&T PSAPS in the 765 area code. The major outage began about 7:30 PM with some reported outages about 5:30 PM and lasting until about 11:30 PM. INdigital has done an exhaustive investigation into the cause for the failure. It was a complex issue involving a couple of SS7 connections. The root cause analysis determined it was a failure of one "A" link that cascaded into trunking failures between the AT&T Kokomo 5ESS tandem and the INdigital EWSN tandem in Ft. Wayne. INdigital filed an outage report with the FCC. The call logs show about 216 calls were affected but the actual number was less than that but we are unable to tell because we do not have access to the end user record counts to know what calls were accepted or rejected by the PSAPS. Also a number of the calls failed over to 10 digit administration lines. The outage did happen during a low traffic period on the network.
- d. INdigital had not envisioned the crossroads network to be operational and continued beyond the transition roll in the network. We did not build in additional safe guards in the network. I want to make it clear that AT&T network had no outage in their equipment and the outage was solely within the INdigital network. The outage did not affect any of the Verizon or Embarq PSAPS.
- e. Highlighted on Page 3 we have documented corrective action taken. It says we have attached the new SOP but it did not make it to this report so we will get this circulated. This makes a clear path for escalation for some of these alarms. We also enforced disciplinary action against the technician on duty for not taking an escalation path available to him. We have also added non-associated trunking facilities with a diverse carrier. Most of our trunking is with AT&T and independent LECS in the area. We now have an order pending with a diverse carrier so we do not have a lack of continuity to the Kokomo router.
- f. Mr. Grady spoke about Crossroads feature development on page 3 item 1. We have been working with AT&T in the lake County area on a project called Tandem to Tandem transfer that allows the 18 Lake County PSAPS to transfer to adjacent counties. We have worked on the project for some time and we were able to put in place facilities that allowed for the inter agency transfer between the 2 different networks and it initially was somewhat successful. We had a few hiccups to get over but once we got going the Embarq and Verizon counties were able to receive transfers from Lake County but we were unable to transfer into the Crown Point router. The reason is very technical which I will not explain but is in Item G. It is a requirement in the SS7 setup field called CP CAT. (Called Party Category) It needs to be set to be set as emergency or 911 for the called to be routed by AT&T in the 5E switch. It is a unique function of the 5E switch and we did not anticipate this required 5E feature. While our switch is a fine piece of German Hardware, the CP CAT was not in the standard so they elected not to implement it. We had an incapability between the 5E and the INdigital switch and we went to Seiman and asked for a cost to implement the feature since they did develop the feature for another customer, Bell South. They came back with a response shown in item one. The right to use license is \$85,000. That was for 2 tandems so our cost would be half that amount. We have not signed a purchase order pending discussion with the board of this

feature. We have also access to a Lucent 5E and I requested pricing and they sent us a package to sign for 1.67 million to upgrade the switches we have access to. For INdigital the CP CAT is a discontinued availability item from Lucent and that is not a good option. We have gone back to the drawing board to try and solve this issue. We have developed a software application that can produce the CP CA feature and allow transfers into the network. We have software development cost of about \$10,000 and \$12,000 in hardware costs. This is a lot less money than we have with the other options. This will fit within the crossroads cap but we wanted to make sure and present this item before move forward. One other issue is this would require the complete reorder of all trunking to AT&T and we have not had any discussion with AT&T concerning how much longer they want to go on with the project. This was a trial project. We are getting about a call a day for transfer with about 63 transfers so far. One of the reasons for the project was inter-agency transfers but we did get stopped with technical issues. This problem is only with the AT&T PSAPS and does not affect the Verizon or Embarq PSAPS. It was one of the original objectives of the project to have inter-agency transfer between PSAPS.

- i. Larry Jones then asked if all the 63 transfers were live customer transfers or did they include some test transfers. Mr. Grady reported they were all live transfers. We did do several test transfers but these were all live transfers. The transfers were with ALI data.
- g. Mr. Grady then reported that they produced several graphs showing traffic in 1st and 2nd quarter. Then Mr. Grady explained the trouble ticket reporting section of the report.
- h. Mr. Grady did report that within the Verizon PSAPs they are starting a small but perhaps a growing problem with inter-modal portability. That is wireline numbers being ported to wireless. That means the P-ANI is present but the call back number is being stalled as it goes through the Verizon ALI network. The PSAPS are attempting to query an old wireline number that has been ported to wireless. We have also seen a problem with the carrier P-ANI pools not being large enough. We now believe all those issues have been resolved.

We now have 75 circuits most critical circuits registered with the FCC TSP program.

On Page 9 we have had about 30 meeting with PSAPS since the first of the year. They are giving us lots of feed back as to what they would like to see developed on the network.

In regards to item 7 we have developed several ALI formats and we have supplemental costs. We have now interfaced with about 16 different PSAP premise equipment. This was a routine matter so it did not require Board action but we did want you to know why we have so many.

In regards to the IN911 network on page 11 there are now 72 PSAPS connected to the network which is about 50%. All the Verizon work has been completed.

- i. On page 13 concerning adjacent states. We are in the process of turning up Louisville metro to Clark County, Indiana to provide Inter-agency and Inter-LATA transfers of 911 calls to include both Voice and data. INdigital has reached out to the other states and INdigital is seeking regulatory approval in the other states to provide 911 services.
- j. Item 15A you will find a detailed report on our complaint with Verizon at the IURC.

Item 15B we are asking for certain partial reimbursement of legal fees in Verizon Cause 43277 related to the implementation of the board's policy on direct connect. Ken has the billing and cost information. At the end of this report we will discuss that information and billing.

- k. Mr. Grady then gave a detailed report on the development of a new feature to assist the PSAPS concerning NSI handsets. He also reported on development of text and image messaging to the PSAP. They are now working on the development of instant and SMS messaging to the PSAPS.
 - l. Mr. Grady then gave an update on the language line service rolled out at the 2 regional PSAP meetings. The service has been well received. The Board will be billed for the monthly service and development costs. In the last 30 days INdigital has process about 135 calls.
 - m. Also under development is a direct TDD/TTY service. We have not had any calls but we have been working close with Intrac who manages the TDD/TTY network in Indiana. They are now successfully integrated into the network.
 - n. We also have a request from OnStar for direct integration of both voice and data. We started about a year ago but were put on hold. They are now ready to move forward and a new platform has been developed. We have about 40 PSAPS directly intergrated with OnStar now but only for voice service. What we are moving forward with will be providing automatic crash notification information to the PSAPS. We will have some supplemental costs for this development. We also are working with ATX who is a competitor to OnStar. They do business with BMW and some other high end car manufactures. Also Hughes Telematics will handle manufactures like Chrysler and Mercedes Benz.
 - o. Requests have also been received from other local units of government for use of the network for other public safety applications. We have done integration of both IDACS with the Indiana State Police for the platform to the NCIC system and JTAC for the Court protective order system administered by the Indiana Supreme Courts. The first applications were to counties with no service at all. Crawford County was the pilot project for the IDACS. They are very low band width 56K circuits today. The goal of all this will be to lower the cost to operate the network to the Wireless Board.
 - i. Board member Brad Meixell than asked if the additional network elements were only available to this on the network. Mr. Grady responded and said, "This is generally true but the exception is the language line service. We think there is enough use and need to try and develop connections to every PSAP for language line. We are looking at several look a rounds but do not know how we will do it at this time. It is not our attempt to isolate any PSAP needing language translation service.
- X. Chairman Designee Holden then said he wanted to move back to page 14. He said, "I want to focus the board's attention and make it clear what INdigital is asking for here. Under the master service agreement, the contract we have with INdigital it is discretionary and I will read direct from the contact that Mark has provided." Mr. Holden then read from the report, "For matters related to PSAP, wireless carrier or LEC lack of cooperation, the parties agree that the Board may at its discretion

reimburse INdigital for enforcement or compliance costs incurred by INdigital.” Chairman Designee then asked Mark Grady to expand on the request. Mr. Grady reported that the claim was for testimony and response to questions that was filed and did not include any costs incurred by INdigital on behalf of its self. However, we did provide testimony for L. R. Kimball and Executive Director Lowden. Chairman designee Holden than asked Mr. Grady to explain the 2 line items Mr. Grady reported that the first item of \$\$52,666.95. The \$30,175.95 was the direct cost requested by Parr Richey Obremskey and Morton for legal services provided. The \$22,491.00 was for INdigital labor to prepare all paperwork and testimony up to the day we had a settlement with Verizon.

Chairman Designee Holden then asked for any additional comments and a motion.

- i. A motion by Harold Williams to approve payment to INdigital as presented and was seconded by Lori Forrer.

- ii. Motion Passed 7-0

- XI. Executive Director Lowden then gave a short report on his filling to the FCC concerning the NSI study completed in January and February. Over 90% of the 95,000 plus calls were non-legitimate or bogus calls to the PSAP. He also reported on the legislative session in 2007 and HB 1204 along with giving an update on the USDOT NG911 project.
- XII. Mr. Lowden also reported that Chairman Mourdock was on his way to Portland Oregon at the request of Indiana Regulatory Commissioner Landis to set on a panel at the National Association of Regulatory Utility Commissioners meeting.
- XIII. Also Mr. Lowden reported that the Wireless Board was sponsoring 2 NENA Consolidation course classes. The seminar will be presented by NENA and they are official NENA seminars and classes. On July 29th the seminar will be in Warsaw at the Kosciusko County meeting room and on July 30th the seminar will be held at the Bloomington PD training room.
- XIV. Chairman designee asked if anyone had anything else to report. Nothing being heard he asked for a motion to adjourn.
 - i. Larry Jones made a motion to adjourn and the second was by Brad Meixell.
 - ii. The motion passed 7-0 and the meeting was adjourned at 11:40 AM.